



Providing Quality Adult Education

SIT20207 Certificate II in Hospitality

BROWNS
English Language School

What does the course involve?

This qualification provides students with the basic operational knowledge and practical skills to perform a range of food and beverage service activities. The course focuses on basic skills such as food and beverage service, organizes, prepare and serve food and preparing and serving espresso coffee. Graduates will have the skills and knowledge to commence a career in various roles in the hospitality industry.

The following are the units of competency that make up this qualification:

6 Core units:

SITHIND001A Develop and update hospitality industry knowledge
SITXCOM001A Work with colleagues and customers
SITXCOM002A Work in a socially diverse environment
SITXOHS001A Follow health, safety and security procedures
SITXOHS002A Follow workplace hygiene procedures
SITHFAB020A Apply food and beverage skills in the workplace

6 elective units:

SITHFAB012A Prepare and serve espresso coffee
SITHFAB009A Provide responsible service of alcohol
SITXFIN001A Process financial transactions
SITHFAB10A Prepare and serve non-alcoholic beverages
SITXINV001A Receive and store stock
SITXCCS002A provide quality customer service

What are my employment opportunities?

Likely functions within the hospitality industry for those who achieve this level of qualification include working within clearly defined contexts and under supervision. Graduates will have the skills and knowledge to commence a career in various roles in the hospitality industry. Job roles include but are not limited to:

- Food and beverage attendant
- Bar attendant
- Catering assistant

How long does it take?

This course is undertaken over 9 weeks full time. Up to 24 hours per week.

Practical

King's assesses all students practical component onsite at our Reedy Creek campus in a fully functional commercial kitchen.

Support

King's undertakes a duty of care towards its student body and offers course counselling as required.

Entry requirements

Students must be competent in Literacy in order to fulfil course requirements. If you feel you have literacy needs that may impair your ability to work in this program please discuss this with an educator and an assessment interview can be arranged.

Recognition of Prior Learning

Recognition of Prior Learning is the student's opportunity to have their prior skills and competencies recognised. These skills and competencies may relate to units you are about to commence and as a result can exempt you from studying these units. However, there is a cost related to obtaining Recognition of Prior Learning. The process requires students to gather evidence confirming their competency. An educator will advise you in this task. Enquire if you think you qualify.

Costs & Further Information

The costs includes all compulsory costs to complete the qualification, this includes learning resources, assessment and academic support.

Total fee: \$ 2,900.00

Resource fee: \$ 200.00



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