

The Community Support Agency assists unemployed job seekers and other not-for-profit community organisations to work together to provide a mutual benefit. Our motto is "Somebody to Lean on."

The Community Support Agency runs several joint initiatives with the State and Federal Government Funded training projects for all groups from mid teens to mature jobseekers. We assist many people through a diverse range of Queensland Government Programs and our current programs include:

- Skilling Queenslanders for Work
- Get Set For Work
- Green Army
- Indigenous Nursing
- Literacy and Numeracy

All projects provide a mix of assistance such as group and individual activities tailored to the needs of target groups and the local market and include:

- Personal development and team-building activities to develop social skills for work.
- Referral and links to support services for personal and social issues.
- Literacy and numeracy support.
- Vocational advice and training.
- Work experience and community work.
- Job preparation and job-search training and resume preparation.
- Post-program support to help sustain employment, training or further educational outcomes.

Emergency Assistance

The Community Support Agency has been ministering to the Gold Coast Community since 1991 and over the years thousands of people have received counselling and emergency assistance or relief and assistance in times of crisis. We continue to see many people find new hope and vision for the future after using some of the services provided by the Community Support Agency.

CSA provides emergency relief in the form of food parcels, vouchers and ready cooked meals to assist disadvantaged singles and families.

Skilling Queenslanders for Work

CSA Target Group for Assistance is to help develop the skills of those looking for work or retrain those who have been retrenched or returning to the workforce after having a family, caring for a loved one or an illness.

Current Courses

- Certificate III in Children's Services – Reedy Creek and Ipswich
- Certificate II in Automotive – Burleigh
- Literacy and Numeracy – Reedy Creek and Coombabah
- Indigenous Nursing – Burleigh Campus

Eligible participants must be:-

- Aged between 17-70 years of age
- Not in fulltime employment
- An Australian resident

Get Set For Work

The Get Set for Work Project assists unemployed young people to obtain direction and employment, by providing training, work experience and potential Job Placement in the areas of:

- Automotive – Reedy Creek and Coombabah
- Retail - Coombabah
- Hospitality – Reedy Creek

Eligible participants will be:

- People at risk of dropping out of school
- Early school leavers
- Unemployed people between 15-17 years of age

Green Army

Queensland's Green Army aims to create new jobs to enhance our natural assets, strengthen our tourism industry and promote increased environmental awareness.

Environment, Water Conservation and Land Care – Little Nerang Dam
Working with the rangers to plant trees, initiate garden beds, watering, fertilising and mulching. This is a paid placement, with a variety of credentials supplied to competent jobseekers.

Eligible participants must be:

- Long term unemployed Australians
- Aboriginal or Torres Strait Islanders
- Australia South Sea Islanders
- People with a disability
- Migrants and refugees from non-English speaking backgrounds

Emergency Relief Funding

The Community Support Agency receives funding from the Federal Government and donations from the public, other organisations and businesses, to provide emergency relief to people in our community. This funding is distributed in the following ways:

<u>Meals:</u>	Approximately 3,000 pre-cooked frozen meals per year.
<u>Food boxes:</u>	Approximately 600 food boxes per annum.
<u>Vouchers:</u>	To assist with personal needs petrol etc.
<u>Personal Hygiene Packs:</u>	Packs contain toothpaste, shampoo, conditioner, shavers, deodorant and hair comb, face washers etc.

Counselling Services

Counselling Services are provided for people for a variety of situations including marriage and separation, anger management, depression, grief, abuse and self-harming.

The Community Support Agency is often requested by other community organisations and schools in the area to provide counselling and other crisis intervention services.